

FARNBOROUGH AIRPORT - OPERATIONS COVID



10 – FREQUENTLY ASKED QUESTIONS

1. WHAT ARE OUR OPENING HOURS?

Our opening hours remain unchanged:

Mon-Fri	07:00-22:00 LT
Sat-Sun	08:00-20:00 LT
Public Holidays	08:00-20:00 LT

During this period we may close early if no further flights are scheduled.

2. ARE THERE ANY LOCAL FARNBOROUGH AIRPORT RESTRICTIONS TO BE OBSERVED?

We do require a cabin disinfection certificate for all Arrivals from high risk areas.

Please click here to view the guide

3. ARE ALL GROUND SERVICES STILL AVAILABLE?

All Ground Services are still available, including aircraft cleaning and disinfection. Engineering Services are also available on demand.

4. ARE INFLIGHT CATERING, NEWSPAPERS AND FLOWER DELIVERIES AVAILABLE?

A range of catering companies are able to offer the above on request. Advanced notification is recommended.

Please note that we are not able to store any food due to advanced COVID-19 hygiene regulations.

5. ARE LAUNDRY AND CAR CLEANING/ VALETING AVAILABLE?

Laundry and car cleaning are available however we are unable to drive customer's cars to their arriving aircraft.

6. ARE ALL TERMINAL FACILITIES ACCESSIBLE?

Our passenger lounges, boardrooms, crew rest rooms and showers are open, however the Gym, Café and Driver's Lounge are closed.

7. WHICH LOCAL HOTELS ARE OPEN?

The Aviator Hotel and Holiday Inn are open for business at a reduced rate.

The Restaurants are closed but rooms service is available.

8. CAN I STILL ARRIVE WITH MY PET?

The PET scheme is still running, the regulations remain unchanged.

9. WHAT SYSTEM IS IN PLACE TO ENSURE UK BORDER FORCE CHECKS?

UKBF are using the 'Drive Through Facility' allowing all Passengers to be cleared from the safety of their vehicles.

For current Arrival restrictions, please visit www.gov.uk/provide-journey-contact-details-before-travel-uk

10. DO YOUR STAFF OBSERVE SOCIAL-DISTANCING?

We want our customers to feel as safe as possible while transiting through our airport. All staff are instructed to respect a 2 metre distance from our clients. Face masks will be worn if the 2 metres is not operationally possible i.e. during security screenings.